

Migration of Automic.com Docs, Downloads & Automation Marketplace sites to Broadcom.com

Customer FAQ

Updated: July 28, 2026

This document outlines the migration of *.automic.com public websites to the consolidated Broadcom support and documentation platforms. The shutdown of all *.automic.com public services is scheduled for 2026-08-24 and will affect the following sites and products:

- downloads.automic.com products & component download for
 - Automic Automation (incl. Kubernetes Edition)
 - Automic Continuous Delivery Automation
 - Automic Applications Manager
 - Automic Dollar Universe
- docs.automic.com online and offline documentation (including context sensitive help) for
 - Automic Automation (incl. Kubernetes Edition)
 - Automic Continuous Delivery Automation
- marketplace.automic.com action packs, plugins, integrations and plugin extensions for
 - Automic Automation
 - Automic Continuous Delivery Automation
 - AutoSys Workload Automation
 - ESP dSeries Workload Automation
 - CA 7 Workload Automation
 - ESP Workload Automation

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General Transition Overview

Q: What is happening?

A: Broadcom is merging automic.com websites, specifically Automic download, Documentation, and Automation Marketplace sites, onto Broadcom's primary support platforms. This transition is designed to provide a more unified experience for accessing product resources.

- Downloads & Marketplace: All software downloads, integrations and extension packages are moving to the Broadcom Support Portal.
- Documentation: All online product documentation is transitioning to Broadcom Tech Docs.
- Docker Registry: The gcr.io registry is migrating to packages.broadcom.com.

Q: Which customers are affected by the changes?

A: This change will affect Automic Automation, CDA, AutoSys, dSeries, AppWorx, Dollar Universe, ESP and CA7 customers.

- Automic Applications Manager
- Automic Automation
- Automic Continuous Delivery Automation
- Automic Dollar Universe
- Automic Release Automation For Z Systems
- Automic SaaS
- Autosys Workload Automation
- CA Automic Sysload
- CA Workload Automation Advanced Integration
- CA Workload Automation Advanced Integration for Hadoop
- ESP dSeries Workload Automation
- Workload Automation Agent
- ESP Workload Automation
- CA 7 Workload Automation

Q: Which automic.com public websites will be decommissioned?

A: The following websites will be removed:

- Product and component downloads: <https://downloads.automic.com/>
- Product and component documentation: <https://docs.automic.com/>
- In-product content and extensions: <https://marketplace.automic.com/>

Q: Where can I find the new replacements for these websites?

A: All services are transitioning to centralized Broadcom platforms:

- Product and component downloads are moving to the [Broadcom Support Portal](#)
- Product and component documentation is moving to [Broadcom Tech Docs](#)
- In-product content and extensions are moving to the [Broadcom Support Portal](#)

Impacted Products, Services by URL

Q: Which services are affected by the decommissioning of downloads.automic.com?

A: The transition impacts the following services and tools:

- Downloads > Product Downloads
- Downloads > Component Downloads
- Downloads > Product Support Lifecycle
- Downloads > Component Support Lifecycle
- Downloads > Third-Party Licenses
- Tools > Compatibility Matrix
- Tools > Release Notes
- Tools > Automic DB Metric Visualization
- Downloads > Download API Documentation
- Docker registry hosted on gcr.io
- Docker registry access token management for gcr.io
- In-Product changes

Q: Which services are affected by the decommissioning of docs.automic.com?

A: The transition impacts all documentation delivery methods:

- Online and offline product documentation
- In-Product documentation (context-sensitive help in Automic Web Interface, script editor help)

Q: Which products & services are affected by the decommissioning of marketplace.automic.com?

A: Downloads of product extensions and integrations such as:

- Automic Integrations
- Automic Action Packs
- Plugin Extensions for AutoSys, dSeries, CA 7, ESP

Q: Where will I be able to find items from the marketplace after the decommissioning of marketplace.automic.com?

A: Broadcom owned downloads from Marketplace will be available on <https://support.broadcom.com> under their corresponding products & SKUs.

- **Automic Action Packs:** [Automic Automation](#) & [Continuous Delivery Automation](#)
- **Automic Integrations:** [Automic Automation](#) & [Continuous Delivery Automation](#)
- **Plugin Extensions:**
 - [AutoSys Workload Automation Server](#)
 - [AutoSys Workload Automation Production Server](#)
 - [AutoSys Workload Automation Test/Development Server](#)
 - [AutoSys Workload Automation Agent for z/Linux](#)
 - [ESP dSeries Workload Automation Agent for z/Linux](#)
 - [Workload Automation Agent SE \(Mainframe\)](#)
 - [Workload Automation Agent EE \(Mainframe\)](#)
 - [Workload Automation Agent for SAP](#)

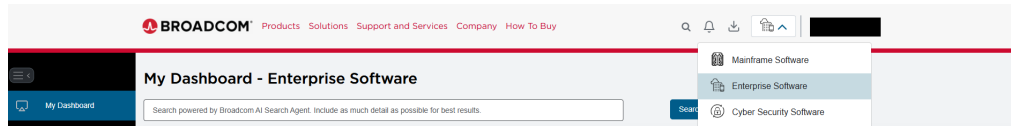
Downloads, APIs, & Release Notes

Q: Where can I download products and components after the transition?

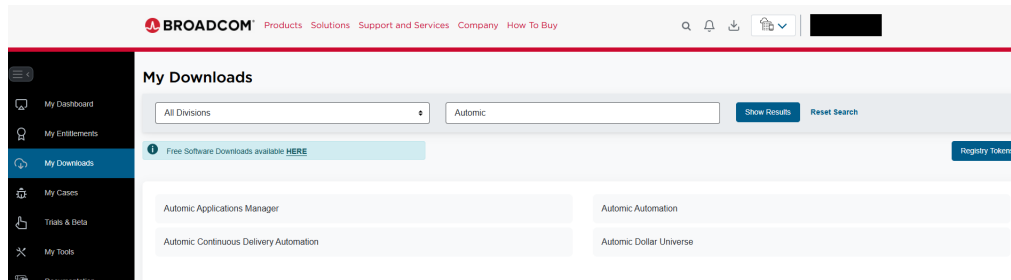
A: Product and component downloads will be available on the Broadcom Support Portal.

Follow these steps to locate your files:

1. Go to the [Broadcom Download Portal](#).
2. Select “Enterprise Software” in the dropdown on the top right



3. Click “My Downloads” in the navigation on the left
4. Search for "**Automic**" to display all products associated with your entitlements.
Automic Automation - will be entitled for AA and AAKE product bundles
Automic Continuous Delivery Automation - will be entitled for CDA product bundles
Automic Applications Manager - will be entitled for AM product bundles
Automic Dollar Universe - will be entitled for DU product bundles



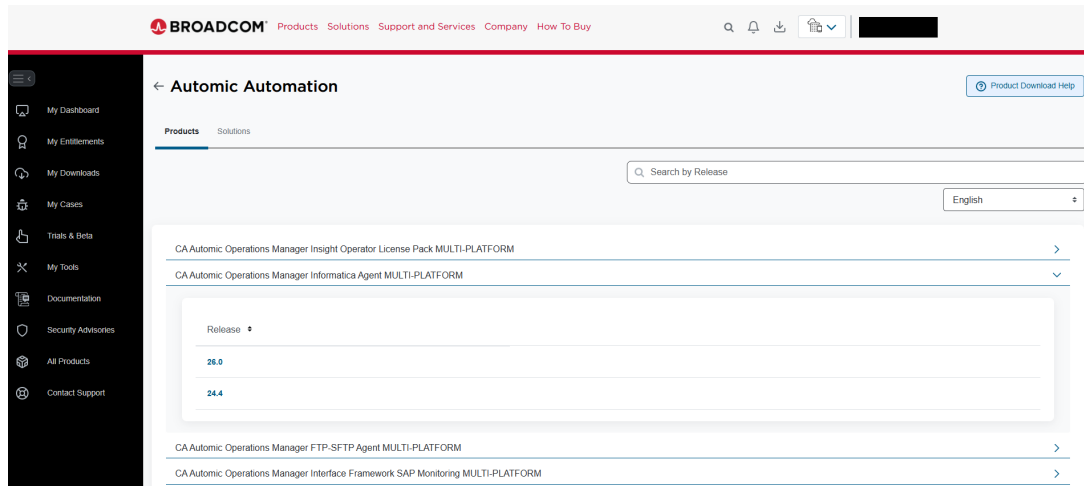
5. Select the product that you are entitled to download

Q: What's the difference between Products and Solutions Tab?

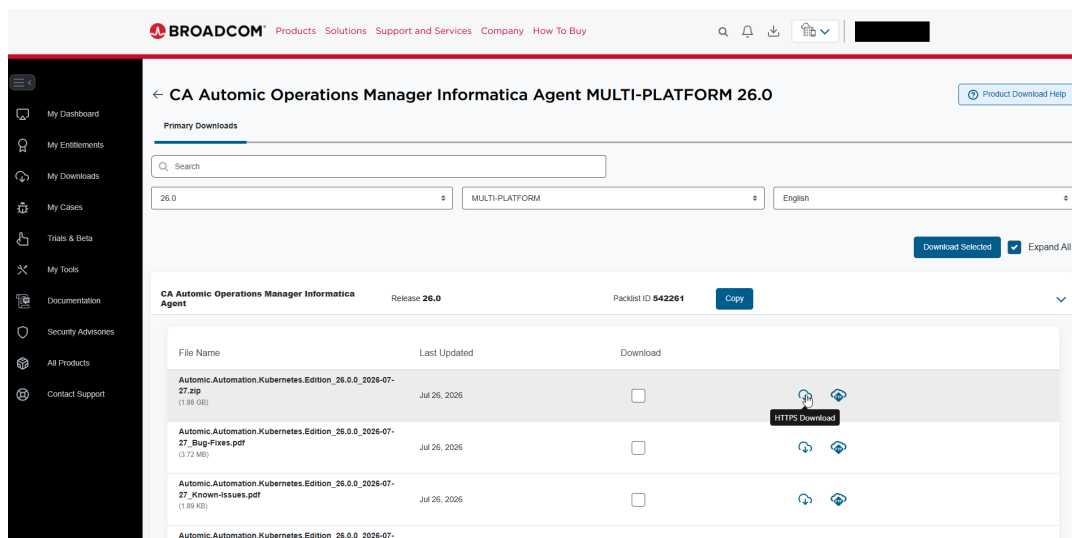
- Under the **Products** Tab you will find the Automic Product Bundles for download
E.g.
Automic Automation
Automic.Automation_26.0.0_2026-07-27.zip
- Under the **Solutions** Tab you will find the individual component downloads
E.g.
Automation Engine > Agent AS400
Automation.Engine_Agent_AS400_26_0_0+build.1774201500804.zip

Q: Where can I download Automic Offering bundles after the transition?

1. Go to the [Broadcom Download Portal](#).
2. Search for "**Automic**" to display all products associated with your entitlements.
3. Click on the specific product you wish to download. E.g. Automic Automation
The latest released major.minor versions that are under maintenance for the product should be listed
4. Make sure to select the **Products Tab** on top of the page

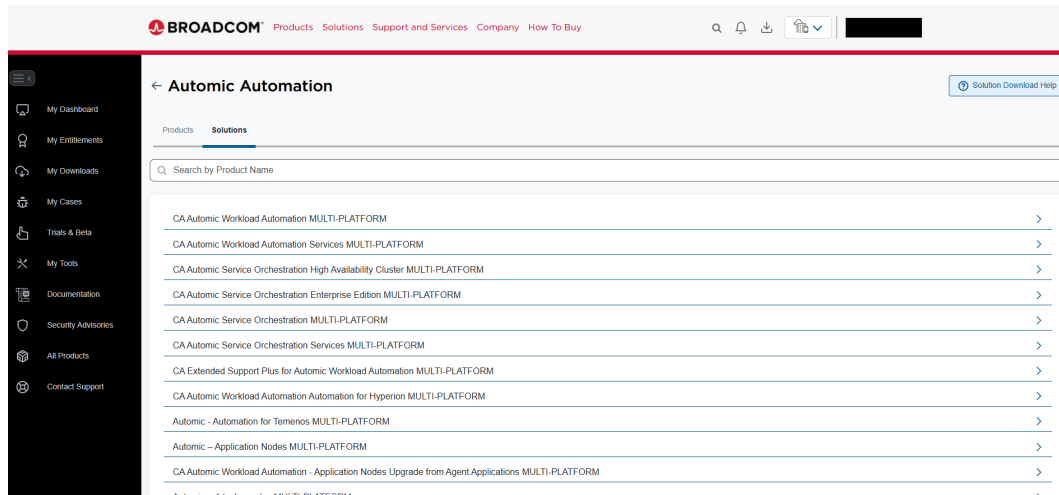


5. **Products Tab:**
Select this tab to download a large comprehensive bundle containing all components for the latest version.
E.g. Automic.Automation_26.0.0_2026-07-27.zip



Q: Where can I download Automic components after the transition?

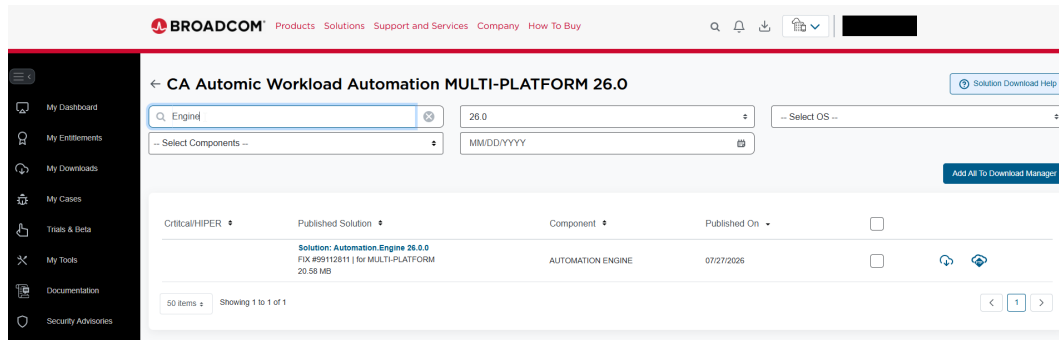
1. Go to the [Broadcom Download Portal](#).
2. Search for "**Automic**" to display all products associated with your entitlements.
3. Click on the specific product you wish to download. E.g. Automic Automation
The latest released major.minor versions that are under maintenance for the product should be listed
4. Make sure to select the **Solutions Tab** on top of the page



5. **Solutions Tab:**

Select this tab to download individual components in their latest versions.

Again you will have to select the desired product and major.minor version to enlist all individual components associated with the product



6. **Solutions Download Page:**

This page is divided into multiple sections:

- Solution Details
- Solution Description
- Solution Downloads

Solution Details

This section lists general details about the component release.

 [Products](#) [Solutions](#) [Support and Services](#) [Company](#) [How To Buy](#)



Solution: Automation.Engine 26.0.0

[BU10210](#) [M013JAS032006](#)

Solution Details

Component AUTOMATION ENGINE	Release 26.0	Distribution Code AVAILABLE
Status CONFIRMED	Published On 07-27-2026	Updated On 07-27-2026

Solution Description

This section lists the filenames and fixlist (former release notes) for the component release.

Solution Description

As part of our ongoing commitment to customer success, we regularly announce updated releases and maintenance for our products. **Automation.Engine 26.0.0** was published on July 08, 2026 and is available for download at [Broadcom Support](#).

The following deliverables are made available within Automation.Engine 26.0.0:

- Automation.Engine » Agent_AS400
Automation.Engine_Agent_AS400_26_0_0-build.1774201500804.zip
- Automation.Engine » Agent_BS2000
Automation.Engine_Agent_BS2000_26_0_0-build.1774201500804.zip
- Automation.Engine » Agent_JMX
Automation.Engine_Agent_JMX_26_0_0-build.1774200600400.zip
- Automation.Engine » Agent_MVS
Automation.Engine_Agent_MVS_26_0_0-build.1774201500804.zip
- Automation.Engine » Agent_NSK
Automation.Engine_Agent_NSK_26_0_0-build.1.zip
- Automation.Engine » Agent_PeopleSoft
Automation.Engine_Agent_PeopleSoft_26_0_0-build.1774200600400.zip
- Automation.Engine » PCK.AUTOMATIC_CAU_AGENT_PS
Automation.Engine_PCK.AUTOMATIC_CAU_AGENT_PS_26_0_0-build.1774200900512.zip
- Automation.Engine » Agent_RA.Core
Automation.Engine_Agent_RA.Core_26_0_0-build.1774200600400.zip
- Automation.Engine » PCK.AUTOMATIC_CAU_AGENT_RA
Automation.Engine_PCK.AUTOMATIC_CAU_AGENT_RA_26_0_0-build.1774200900512.zip
- Automation.Engine » Agent_SAP
Automation.Engine_Agent_SAP_26_0_0-build.1774200600400.zip
- Automation.Engine » PCK.AUTOMATIC_CAU_AGENT_SAP
Automation.Engine_PCK.AUTOMATIC_CAU_AGENT_SAP_26_0_0-build.1774200900512.zip
- Automation.Engine » Agent_SAP_HELM
Automation.Engine_Agent_SAP_HELM_26_0_0.tgz
- Automation.Engine » Agent_SAP_HELM
Automation.Engine_Agent_SAP_HELM_26_0_0-build.1775650684202.zip
- Automation.Engine » Agent_SQL
Automation.Engine_Agent_SQL_26_0_0-build.1774200600400.zip

Solution Downloads

This section lists the files that can be downloaded for the component release.

Solution Downloads

File Name	File Size	File Description	Download	MD5 Checksum	SHA256 Checksum
Automation.Engine_Agent_AS400_26_0_0-build.1774201500804.zip	20.58 MB	-	 	300545597b8e310c349665e5b6d550a	190cd31469e3e2557bc77e3257f1f6579aefc20c265577e1c5d73799e1f4078
Automation.Engine_Agent_BS2000_26_0_0-build.1774201500804.zip	12.15 MB	-	 	8a7430c069319120b12a599a1770c36ee	d46094b105a9f0346a4ba702e18f1a503a990a76eed4e59c5a5a78665cd7893
Automation.Engine_Agent_JMX_26_0_0-build.1774200600400.zip	10.12 MB	-	 	45d8eacde13cae30da3ca8170b196d	5d5008bfb1d5a4bc0f5e02c949fe489477662d59443c3e27167d3097758d
Automation.Engine_Agent_MVS_26_0_0-build.1774201500804.zip	11.88 MB	-	 	796c4231d56356c1c9a3cd0bb66c124	f29fa2052c13412496a2e147775357f98f9c3620ec36ee5d3a495383b071
Automation.Engine_Agent_NSK_26_0_0-build.1.zip	13.74 MB	-	 	2e22087516f1b6316b378313246657be	d297927786650a13aeb433a0709ed11202cca2a8960506f10aa99547d04d57792
Automation.Engine_Agent_PeopleSoft_26_0_0-build.1774200600400.zip	8.77 MB	-	 	960578491d5ed141946e852b410f20f	a345682e45b8f9d4aa3b74c2c724296c1aebc314db1cc33406c9f5877814e
Automation.Engine_Agent_RA.Core_26_0_0-build.1774200600400.zip	30.46 MB	-	 	2a2a8c015945e1d2442064002a47c373	bc32629e194be88221491c1964f93e434db71715b62cb181f5ac52b8c3ec5b93

Q: Will I be able to download software artifacts via a REST API?

A: No. Unfortunately, support.broadcom.com does not provide REST API capabilities for downloading software artifacts. The downloads REST API will be retired without a replacement.

Q: Where can I find the Release Notes Tool?

A: The standalone Release Notes Tool is being retired without a direct replacement. Instead, release notes will now be published directly alongside the corresponding product (PDF) and component downloads (Text).

Docker Registries & Tokens

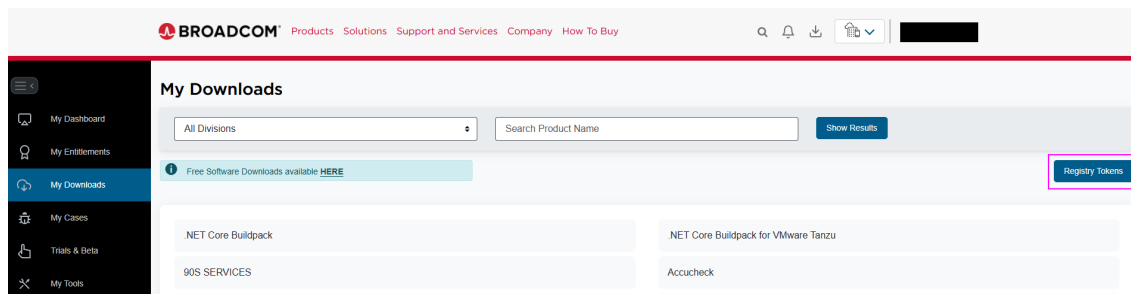
Q: What is happening to the docker registry hosted on gcr.io?

A: Docker images of the latest released version (24.4.4, 24.4.5 and 26.0.0) previously hosted on gcr.io are migrating to a new registry hosted at packages.broadcom.com.

Q: Where can I obtain a token for the new registry replacing gcr.io?

A: You can generate a new token on the Broadcom Support Portal:

1. Navigate to the [Broadcom Download Portal](https://support.broadcom.com).
2. Look for the "Registry Tokens" button > <https://support.broadcom.com/group/ecx/registry-token>



3. Your generated token will remain valid for the duration of your active contract.

Q: Can I modify the existing HELM charts to point to the new registry under packages.broadcom.com?

A: The following images are available to customers in the packages.broadcom.com registry after obtaining a token on <https://support.broadcom.com/group/ecx/registry-token>

automic-docker.packages.broadcom.com/automic/component/release/

ae

- 26.0.0
- 24.4.5

automation_ai

- 26.0.0
- 24.0.5

There corresponding HELM charts for these releases already point to these docker images

- [HELM 6.0.0](#)
- [HELM 4.4.5](#)

Manual re-configuration of HELM charts that have already been downloaded for these versions (HELM 4.4.4, 4.4.4 HF1, 4.4.4 HF2, 4.4.5, 6.0.0) is possible as well.

Old docker image path in helm chart

- repository location:
gcr.io/esd-automic-saas/automic/component/release/ae/
- example tags:
gcr.io/esd-automic-saas/automic/component/release/ae/cp:26.0.0
gcr.io/esd-automic-saas/automic/component/release/automation_ai/automation-ai:26.0.0

New docker image path in helm chart

- repository location:
automic-docker.packages.broadcom.com/automic/component/release/ae/
- Example tags:
automic-docker.packages.broadcom.com/automic/component/release/ae/cp:26.0.0
automic-docker.packages.broadcom.com/automic/component/release/automation_ai/automation-ai:26.0.0

Q: What's the difference between the HELM charts on downloads.automic.com and support.broadcom.com?

A: HELM charts published on

- downloads.automic.com point to the gcr.io registry
- support.broadcom.com point to packages.broadcom.com
- Customers are encouraged to download the latest 26.0 / 24.4 HELM charts (HELM 6.0.0, HELM 4.4.5) that point to the new packages.broadcom.com registry.

Here are 2 example values.yaml files:

[values_gcr-io.yaml](#)

[values_packages-broadcom-com.yaml](#)

```
1 # This values.yml contains a minimum configuration for a small sized installation
2 # repository contains settings from where the images are pulled
3 repository:
4   # location is the url of the repository. the version is taken from `spec.version`
5   location: gcr.io/esd-automic-saas/automic/component/release/ae/
6   # pullPolicy is the imagePullPolicy for images from the repository.
7   pullPolicy: Always
8   # pullSecret is the imagePullSecret used to pull images from the repository
9   pullSecret: automic-image-pull-secret
10
11 # images allows to define images which differ from `spec.version`
12 images:
13   automation-ai:
14     repository: gcr.io/esd-automic-saas/automic/component/release/automation_ai/
15
16 # ingress defines the settings for ingress
17 ingress:
18   # enabled creates ingresses for AMI, JCP-WS, JCP-REST and operator if set to true
19   enabled: false
20   # applicationHostname will be used as suffix for the ingress, e.g. host will be inside that domain
21   applicationHostname: your-domain.example.com
22   # secretName is the name of the TLS secret that contains the key and certificate to use for the
  ingress
```

Important Note: If you have custom configurations that modify the YAML settings in HELM files, please review or update your custom configuration to point repository location values to the packages.broadcom.registry.

Q: When will the Automic docker registry on gcr.io be turned off?

A: After downloads.automic.com is shut down, it will not be possible to renew their access to gcr.io. The gcr.io registry will remain available for 90 days in order to allow transition to the new registry.

Lifecycle, Licensing, & Extensions

Q: Where can I find details about the Product Support Lifecycle?

A:

- [Product support lifecycle information for Automic](#)
- [End of Service dates](#)
- [KB article with instructions on product lifecycle and end of service](#)

Documentation & Compatibility

Q: Where will I find online and offline product documentation for Automic after the transition? once docs.automic.com is removed?

A: The migration of product documentation from docs.automic.com to [Broadcom Tech Docs](https://techdocs.broadcom.com) is in progress. Updated documentation links for the affected products will be added when available:

- Automic Automation
 - Continuous Delivery Automation
 - Automation Analytics & Intelligence
 - Cloud Integrations
 - RA Agents
-
- **Online Documentation:** Will be hosted on [Broadcom Tech Docs](https://techdocs.broadcom.com).
 - **Context-Sensitive Help:** In-product documentation links must be reconfigured to point to the new [Broadcom Tech Docs](https://techdocs.broadcom.com) URLs. Details on how to update the configuration will be shared here when available.
 - **Offline Documentation:** Will be available as PDF downloads from [Broadcom Tech Docs](https://techdocs.broadcom.com).

Q: Where can I find Compatibility Matrix details for my products?

A: The data previously provided by the standalone compatibility matrix is being integrated directly into the new product documentation hosted on [Broadcom Tech Docs](https://techdocs.broadcom.com).

In-Product changes

Q: Which In-Product changes will be required once downloads.automic.com is removed?

A: Administrators will have to prepare for the following changes within the Automic product.

AWI

In the next Automic Web Interface release, certain options will be removed:

- Administration > Packs - The menu option to “Update Index” will be removed.
- Administration > Packs - The context menu item to “Update Index” will be removed.
- Administration > Packs - The context menu item to “Install” will be removed.
- Administration > Packs - The context menu item to “Update” will be removed.
- Administration > Packs - Details panel will be removed.
- Documentation can no longer be hosted on premises as help-files can no longer be downloaded. All users must have access to techdocs.broadcom.com.
- AWI configuration of the docs base URL will require updating. Configuration details will be provided when available.

Package Manager

- Package Manager will no longer be able to install packages from downloads.automic.com via index update. You can download action packs to a local folder and install them locally.